



## Our Process for Success

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At **BRZ Construction Group** we are the trusted experts with a wide variety of construction projects. We think of our role as your guide through this complex process that involves planning, designing, building, and a host of other considerations. We refer to that as the design-build process and take an Integrated Project Delivery approach. Design-build means that all the key aspects of your project are integrated within a team — from design to building to warranty. This approach ensures the vision you start with is carried through to the home you end up with — your vision stays intact, down to the smallest detail.

You will have a well-planned project with one main point of contact through each phase, which means consistent and complete communications, with a focus on the overall scope and budget concerns. We also have a process for changes if needed. This approach is always less stressful. As your guide and trusted expert working to make your dream come true you and **BRZ Construction Group** develop a caring, efficient partnership with the common goal of an outstanding experience that delivers exceptional results.

Construction has a lot of moving parts, and we know it can be confusing and stressful. Ongoing project communications are key to reducing stress. Here is an overview of how the Design-Build process with **BRZ Construction Group** works for you.

### Step 1 – Let's Talk.

During this phase, we'll get acquainted to see if we are a fit for each other. Since you are reading this document, that process is already underway. We'll do a deep dive into your vision and make sure that we "get it." We'll talk about your budget in relation to your vision, consider possible options and explain how financing or payments to us work. We'll talk schedule, your role in the project, and what you can expect from us. We'll be unfailingly honest — telling you what will be fun — and what won't. And we'll leave you with a complete guidance kit full of useful information to help you understand who we are and how projects like yours work.



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### Step 2 - The Pre-construction Services Agreement

Prior to entering into a Construction Agreement together we have pre-construction processes for which there will be fees. These fees are separate from the construction contract. These pre-construction processes will be handled with what is called a Pre-Construction Services Agreement or PSA. The PSA includes developing the project scope together and/or with your other design professionals, specifications, selections, and doing a detailed estimate that assures you quality, completed project at an agreed-upon price. The PSA will usually cover some design services or consultations with designers, architects, engineers, etc., preconstruction planning, project development, and sometimes some demolition and discovery work, if required to create a guaranteed project price for you. The PSA does not obligate you to enter into a Construction Agreement with us and you own the results of the Pre-Construction and Project Development work covered by the PSA.

### Step 3 - Project Development

With all or most of the results of the PSA work in hand we will meet with you to talk through the project. We will take all the time you want to be comfortable and confident. We'll go over the scope of work, project plan, progress payments, timelines, logistics, and concerns. You will meet your personal project manager and discuss how communications are best handled.

### Step 4 - The Construction Agreement

We will now have all the information to provide a guaranteed price for your project, you will have signed off on the design and production plan. You've met your project manager and know who will be doing what and when. We will provide an Agreement for our mutual signatures. We will go over and explain every deal of our straightforward Construction Agreement.

### Step 5 - Project Management

During the building phase we will handle all the details of ordering materials, scheduling, oversight, and coordination. Concurrently we will diligently keep you up to date on progress and issues.



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### Step 6 - In-Process Changes

No matter how carefully we plan your project together you will probably want to make some changes along the way. We are prepared to cheerfully accommodate any changes you want to make. Our Agreement will explain how costs and timing associated with your changes will be handled.

### Step 7 – Project Completion

As during construction, at this completion phase we will meticulously inspect to ensure that craftsmanship levels have been maintained throughout the project. We will do a final review meeting with you to answer any operational questions regarding appliances, heating and cooling systems, and any other operational questions. Outside of making sure the construction site is clean we can also provide a post-construction professional final clean-up for an additional cost. We will set up a document for you to list anything you might run across that might need some attention. And finally, you will benefit from our industry-leading one-warranty on our labor (Manufacturer warranty applies to materials only)

### Step 8 – Warranty

Rest assured that we will stand behind our work. We have a predetermined process that guarantees that our project withstands the test of time. Additionally, we are always available for consultations and minor repairs during the warranty period and beyond.

Step 9– Enjoy your transformed home and THANK YOU for letting **BRZ Construction Group** be a part of your dreams!